

# Better Care Fund - 2016/17

# **Performance Report**

**Quarter 3 Interim Report** 

November 2016

# **Performance Alerts**

Performance is on or ahead of target

Performance is behind target, with no improvement

Performance is behind target, with some improvement

Performance is not reported in this period

# Total measures

# Symbols Key:

CCG NEA Target reduction met
CCG NEA Target reduction not met



# Summary

# Achieved 0 Not achieved 3 Improving but not achieved 0 Not reported in period 6

A detailed analysis of the national BCF measures is provided later in this report, showing baselines, trends, measure calculations, CCG breakdown and targets, with charts where appropriate. Guidance is also provided for each measure below the measure descriptor for ease of reference.

			Proviou	ıs Years			20:	16/17		
Polarity	Indicator Description	Responsibility		is rears	Curren	t - Novembe	r 2016		Forecasting	
			2014/15	2015/16	Actual	Plan	Alert	Forecast	Target/Plan	Target/Plan (Period)

# **Health and Wellbeing Better Care Fund Metrics**

Smaller is Better	Total non-elective admissions into hospital : General and Acute	NHS	6,034 (average per month)	6,101 (average per month)	13,686	12,304	Not achieved	20,529	18,456	Quarterly
Smaller is Reffer	2. Permanent admissions to residential and nursing care homes - aged 65+ ASCOF 2A part 2	LCC	938	1,019	800	655	Not achieved	1,200	982	Annual
Bigger is Better	3. % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation <b>ASCOF 2B part 1</b>	NHS / LCC	78.8%	76.0%	Not re	eported in p	eriod	-	80%	Annual
Smaller is Better	4. Delayed transfers of care: Delayed days from hospital, aged 18+	NHS / LCC	1,765 (average per month)	2,787 (average per month)	6,559	4,950	Not achieved	9,839	7,425	Quarterly

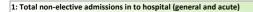
# **Local Performance Metric**

Rigger is Reffer	5. Percentage of older people leaving hospital who received reablement/rehabilitation services ASCOF 2B part 2	NHS / LCC	3.6%	4.2%	Not reported in period	-	4.4%	Annual	
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# **Local Patient Experience Metric**

Bigger is Better	6. Proportion of people feeling supported to manage their long term condition (local indicator) (%)	NHS	63.8%	63.0%	Not reported in period	-	66.0%	Annual	
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# **Health and Wellbeing Better Care Fund Metrics**



**Definition:** The total number of emergency admissions for people of all ages where an acute condition was the primary diagnosis, that would not usually require hospital admission.

Frequency / Reporting Basis: Monthly / Cumulative within quarter only Source: MAR data (Monthly NHS England published hospital episode statistics)



# Observations from the data:

The BCF plan committed CCGs to a 2.7% reduction in the HWB Plan figures in each quarter of the year. A total of 13,686 admissions were made during October and November, which is 1,047 more than the original CCG plans. The level of activity is 10% compared to the same period last year. The measure has been marked as not achieved for this month. Only the South CCG have consistently experienced monthly admission rates lower than the HWB Planned reduction, so far saving 114 admissions in the area this quarter; an 4.7% reduction. All CCGs except the South saw an increase in admissions against plan so far within Q3.

Prior Year					2	015/16 BCF (	Calendar Year					
		Quarter 1			Quarter 2			Quarter 3			Quarter 4	
	Apr-15	pr-15 May-15 Jun-15			Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
In Month	5,947	6,179	5,858	6,538	6,031	6,212	6,354	6,107	6,330	5,975	5,926	6,316
In Quarter (cumulative)	5,947	12,126	17,984	6,538	12,569	18,781	6,354	12,461	18,791	5,975	11,901	18,217

Current Year							2016/17 BCF (	Calendar Year	)				
			Quarter 1			Quarter 2			Quarter 3			Quarter 4	
		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In Month		6,122	6,236	6,214	6,183	6,206	6,112	6,818	6,868				
In Quarter		6,122	12,358	18,572	6,183	12,389	18,501	6,818	13,686				
HWB Plan Total		6,318	12,636	18,955	6,229	12,459	18,688	6,320	12,639				
HWB NEA Plan (after reduction) - TARGET		6,149	12,298	18,447	6,062	12,124	18,185	6,152	12,304				
Planned reduction	number	169	339	508	168	335	503	168	335				
Planned reduction	%	2.68%	2.68%	2.68%	2.69%	2.69%	2.69%	2.65%	2.65%				
Actual reduction	number	196	278	382	46	70	188	-498	-1,047				
Actual reduction	%	3.11%	2.20%	2.02%	0.75%	0.56%	1.00%	-7.89%	-8.28%				
Performance		Achieved		Improving but	Improving but			Not achieved	Not achieved				

by CCG															
Actual In Quarter	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17			
East CCG	2,125	4,293	6,481	2,224	4,303	6,417	2,416	4,764							
West CCG	1,908	3,775	5,683	1,814	3,761	5,559	2,129	4,233							
South CCG	1,040	2,250	3,321	1,088	2,209	3,344	1,115	2,308							
South West CCG	927	1,791	2,711	929	1,869	2,815	1,034	2,134							
Other contributing CCGs	122	250	376	127	247	366	124	248							
Total	6,122	12,358	18,572	6,183	12,388	18,501	6,818	13,686							

HWB Plan	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	2,169	4,337	6,506	2,192	4,385	6,577	2,192	4,385				
West CCG	1,961	3,923	5,884	1,855	3,711	5,566	1,850	3,700				
South CCG	1,180	2,360	3,540	1,160	2,319	3,479	1,211	2,423				
South West CCG	890	1,780	2,670	903	1,806	2,709	945	1,891				
Other contributing CCGs	118	236	355	119	238	357	121	241				
Total	6,318	12,636	18,955	6,229	12,459	18,688	6,320	12,639				

Variance from plan (cumulative in Qtr)	monthly increase/reduction	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	""	-44	-45	-25	32	-82	-160	223	379				
West CCG		-54	-148	-201	-41	50	-7	279	533				
South CCG		-140	-110	-219	-71	-111	-135	-97	-114				
South West CCG		37	11	41	26	63	106	89	243				
Other contributing CCGs		4	14	22	8	9	9	4	6				
Total		-196	-278	-382	-47	-70	-188	498	1,047				

% Variance from plan (cumulative in Qtr)	Ap	or-16	May-16	.	Jun-16	Jul-16	Aug-16		Sep-16	Oct-16	1	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	×	-2.01%	× -1.039	% 💢	-0.38%	<b>X</b> 1.45%	-1.8	7% 💢	-2.44%	<b>X</b> 10.19	% 💢	8.65%				
West CCG	4	-2.74%	-3.779	% 🗸	-3.41%	× -2.23%	1.3	5% 💢	-0.13%	<b>×</b> 15.09	% 💢	14.40%				
South CCG	4 -	-11.83%	<b>√</b> -4.659	% 🗸	-6.20%	-6.14%	-4.7	7% 🗸	-3.88%	-7.98	% 🗸	-4.72%				
South West CCG	×	4.17%	0.619	% 💢	1.55%	× 2.88%	3.5	)% 💢	3.91%	<b>×</b> 9.41	% 💢	12.86%				
Other contributing CCGs	×	3.20%	× 5.729	% 💢	6.12%	× 6.81%	3.8	2% 💢	2.48%	<b>×</b> 2.90	% 💢	2.61%				
Total	4	-3.11%	-2.209	% 💢	-2.02%	× -0.75%	-0.5	7% 💢	-1.00%	7.89	% 💢	8.28%				

750

250

### 2: Admissions to residential / nursing care homes - aged 65+ per 100,000 population (ASCOF 2A part ii)

**Definition:** The total number of admissions to permanent residential or nursing care during the year (excluding transfers between homes unless the type of care has changed from temporary to permanent)

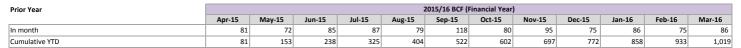
Frequency / Reporting Basis: Monthly / Cumulative YTD

Source: AIS data: Local Adult Care Monitoring (LTC admissions report & SALT return)

Note: Figure reported cumulatively, so monthly figures show increases in placements recorded & not necessarily within that month

### Observations from the data:

From April to November, there have been 800 permanent admissions to care homes for older people, which is 145 admissions more than planned at this point in the year. This appears to have been caused by discharge pressures in hospitals and an increase in the level of support people are requiring in the community. Work is being undertaken to quality assure the placements we are making, however the early indication is that we are dealing with a higher level of acuity and therefore the placements are fully justified. We are experiencing a higher level of demand for services generally and a similar proportion of people are being admitted to care homes as in previous years. All the while though, over the 2 years, the ratio of people in res care to community has stayed pretty static (1:2) suggesting we are consistently placing people as appropriate.



Current Year							2016/17 BCF (I	Financial Year	)				
	Apr-	16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Additions per month		87	120	52	154	123	43	158	63				
Cumulative YTD		87	207	259	413	536	579	737	800				
Denominator	17	2,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133				
Rate per 100,000		50.5	120.3	150.5	239.9	311.4	336.4	428.2	464.8				
Target (admissions)		82	164	246	327	409	491	573	655				
Target (per 100k)		48	95	143	190	238	285	333	380				
Performance	Not achi	ieved N	Not achieved	Not achieved	Not achieved								

by CCG													
Care home admissions (Cumulative)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East	385	41	90	110	177	223	239	298	322				
West	339	22	51	61	101	131	144	193	208				
South	167	13	38	46	61	94	100	127	147				
South West	106	11	28	42	69	77	85	105	109				
Not Recorded	22	-	-	-	5	11	11	14	14				
Total	1,019	87	207	259	413	536	579	737	800				
Est. CCG population (aged 65+)	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	58,286	62,724	62,724	62,724	62,724	62,724	62,724	62,724	62,724				
West CCG	44,185	47,550	47,550	47,550	47,550	47,550	47,550	47,550	47,550				
South CCG	31,865	34,291	34,291	34,291	34,291	34,291	34,291	34,291	34,291				
South West CCG	25,617	27,568	27,568	27,568	27,568	27,568	27,568	27,568	27,568				
Lincolnshire	159,953	172,133	172,133	172,133	172,133	172,133	172,133	172,133	172,133				
Rate per 100,000	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	661	65	143	175	282	356	381	475	513				
West CCG	767	46	107	128	212	276	303	406	437				
South CCG	524	38	111	134	178	274	292	370	429				
South West CCG	414	40	102	152	250	279	308	381	395				
Lincolnshire	637	51	120	150	240	311	336	428	465				

# 3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part 1)

**Definition:** The percentage of older people (within a 3 month sample period) discharged from an acute or non-acute hospital to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.

Apr-16

May-16

Jun-16

Frequency / Reporting Basis: 6-monthly / Cumulative for sample period

Source: Reablement - external service provider - Allied Healthcare, rehabilitation - LCHS

2015/16

2015/16

78.9%

73.4%

73.9%

72.2%

76.0%

Apr-16

May-16

Jun-16

728

# Observations from the data:

Numerator

Actua

East CCG

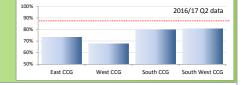
West CCG

South CCG

Total

South West CCG

This measure is not reported in Quarter 3.



Jan-17

Feb-17

Feb-17

Mar-17

Mar-17

INGINETALOI	720						056						
Denominator	958						896						
Value	76.0%						73.4%						
Target	80.0%						80.0%						80.0%
Performance	Not achieved						Not achieved						
by CCG													
Numerator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	318						241						
West CCG	157						196						
South CCG	122						119						
South West CCG	114						96						
Not known	17						6						
Total	728						658						
Denominator	2015/16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
East CCG	403						329						
West CCG	214						290						
South CCG	165						149						
South West CCG	158						119						
Not known	18						9						
Total	958						896						

Jul-16

Jul-16

Aug-16

Oct-16

Nov-16

Dec-16

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Aug-16

Sep-16

73.3%

67.6%

79.9%

80.7%

73.4%

Oct-16

Nov-16

Dec-16

Jan-17

# 4: Delayed transfers of care (delayed days) from hospital for adults aged 18+, per 100,000 population

Definition: The number of delayed transfers of care (days) for adults who were ready for discharge from acute and non-acute beds, expressed as the rate per 100,000 of the adult population of Lincolnshire.

Frequency / Reporting Basis: Monthly / Cumulatively within the quarter

Source: NHSE Published Delayed Days Report (Sitrep)

Table note: In the analysis by delay reason below, the organisation that the delay reason is attributable to in included in parentheses i.e. NHS, SSD, NHS or SSD, BOTH.



### Observations from the data:

There were a total of 6,559 delayed days for patients in October and November, 1,609 higher than the target of 4,950 days. This number of delayed days is 4% higher than the same time last year. The trend throughout the year is quite linear and consistent compared to 2015/16 where delayed days showed a more pronounced increase throughout the year.

For the fourth consecutive month, the proportion of non-acute delays has fallen, and now makes up 41% of total delayed days. Social Care delays have dropped to 16%, NHS delays have increased again to 75%; the highest this year.

In terms of delay reasons, two-thirds (66%) of delayed days relate to waiting for further non-acute care, residential or packages in the persons home. The proportion of delays attributed to these reasons has increased from 62% in Q2. As mentioned in previous reports this year, housing delays are higher than usual and the proportion of delays attributed housing has increased steadily throughout the year and now accounts for 9% of delay reasons.

Prior Year						2	015/16 BCF (F	inancial Year)					
		Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16
Numerator		2,283	4,490	6,910	2,548	5,360	8,094	3,514	6,333	9,386	3,543	6,301	9,05
Denominator		591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	591,829	596,120	596,120	596,12
Actual		385.8	758.7	1,167.6	430.5	905.7	1,367.6	593.8	1,070.1	1,585.9	598.7	1,057	1,51
								· ·					
Current Year							016/17 BCF (F						
		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
In month		3,006	3,227	2,985	3,048	2,856	2,873	3,347	3,212				
In Quarter (cumulative)		3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559				
Denominator		598,595	598,595	598,595	598,595	598,595	598,595	598,595	598,595				
Rate per 100,000 population		502.2	1,041.3	1,539.9	509.2	986.3	1,466.3	559.1	1,095.7				
Target (days)		3,042	6,085	9,127	2,525	5,050	7,575	2,475	4,950				
Target (per 100k)		508.2	1,016.5	1,524.7	421.8	843.6	1,265.5	413.5	826.9				
Performance		Achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved	Not achieved				
by Type of Care													
-, , , , , ,	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Acute	6,171	1,806	3,682	5,217	1,530	3,093	4,645	1,926	3,874	Dec-10	Jan-17	160-17	IVIGI-17
Non Acute	2,881	1,200	2,551	4,001	1,518	2,811	4,132	1,421	2,685				
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559				
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Acute	68%	60%	59%	57%	50%	52%	53%	58%	59%				
Non Acute	32%	40%	41%	43%	50%	48%	47%	42%	41%				
by Responsible Organisation													
by Responsible Organisation													
AUTO	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
NHS	6,184	2,000	4,307	6,157	1,931	4,020	6,163	2,476	4,925				
Social Care (SSD)	2,415	830	1,489	2,226	848	1,370	1,897	596	1,063				
Both	453	176	437	835	269	514	717	275	571				
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347 Oct-16	6,559	- D:::46	1 47	F. b. 47	1447
NHS	2015/16 Q4 68%	Apr-16 67%	May-16 69%	Jun-16 67%	Jul-16 63%	Aug-16 68%	Sep-16 70%	74%	Nov-16 75%	Dec-16	Jan-17	Feb-17	Mar-17
Social Care (SSD)	27%	28%	24%	24%	28%	23%	22%	18%	16%				
Both	5%	6%	7%	9%	9%	9%	8%	8%	9%				
botti	3/6	076	7 70	3/0	370	370	0/0	0/0	370				
by Delay Reason													
· ·	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Completion of Assessment (BOTH)	2,252	473	792	1,180	542	1,020	1,434	281	655	200 20	34m 27	100 27	11101 27
B. Public Funding (BOTH)	114	13	106	159	46	88	177	33	189				
C. Awaiting NHS Non-acute care (NHS)	1,366	511	1,157	1,654	543	1,099	1,714	825	1,562				
D. Residential or Nursing Care (BOTH)	1,211	612	1,293	2,035	570	1,264	1,794	596	1,187				
E. Care Package at home (BOTH)	2,693	833	1,602	2,275	701	1,294	1,976	871	1,599				
F. Awaiting Equipment (BOTH)	434	133	264	465	79	138	218	80	140				
G. Patient or Family Choice (NHS or SSD)	779	283	638	839	299	511	804	357	598				
H. Disputes (NHS or SSD)	132	73	200	304	76	188	248	31	31				
I. Housing - (SSD)	71	75	181	307	192	302	412	273	598				
Total	9,052	3,006	6,233	9,218	3,048	5,904	8,777	3,347	6,559	-	-	-	
	2015/16 Q4	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
A. Completion of Assessment (BOTH)	25%	16%	13%	13%	18%	17%	16%	8%	10%				
B. Public Funding (BOTH)	1%	0%	2%	2%	2%	1%	2%	1%	3%				
C. Awaiting NHS Non-acute care (NHS)	15%	17%	19%	18%	18%	19%	20%	25%	24%				
D. Residential or Nursing Care (BOTH)	13%	20%	21%	22%	19%	21%	20%	18%	18%				
E. Care Package at home (BOTH)	30%	28%	26%	25%	23%	22%	23%	26%	24%				
F. Awaiting Equipment (BOTH)	5%	4%	4%	5%	3%	2%	2%	2%	2%				
G. Patient or Family Choice (NHS or SSD)	9%	9%	10%	9%	10%	9%	9%	11%	9%				
H. Disputes (NHS or SSD)	1%	2%	3%	3%	2%	3%	3%	1%	0%				

Apr-16

1.303

670

530

2.503

52%

27%

Apr-16

May-16

May-16

2.762

1.235

1,316

5.313

52%

23%

Jun-16

Jun-16

3.923

1.694

2,307

7.924

50%

21%

Jul-16

Jul-16

1.149

540

978

2.667

43%

20%

Aug-16

Aug-16

2.335

983

1,828

5.146

45%

19%

Sep-16

3.480

1.665

2,467

7.612

46%

22%

ep-16

Oct-16

1.476

607

814

2.897

51%

21%

28%

Oct-16

Nov-16

2.964

990

1.644

5.598

53%

18%

29%

Nov-16

Dec-16

Dec-16

Feb-17

Feb-17

Jan-17

Mar-17

Mar-17

2015/16

2015/16

4.829

2.055

811

7.695

63%

27%

ULHT

LCHS

LPFT

Total\*

ULHT

LCHS

# **Local Performance / Patient Experience Metrics**

5. The proportion of people aged 65+ offered Reablement services following discharge from hospital (ASCOF 2B part 2)

Frequency / Reporting Basis: Annual Source: SALT STS004 / Hospital Episode Statistics 6. Proportion of people feeling supported to manage their long term condition

Definition: Of the number of people identifying a long-term condition in their responses, the % who responded 'Yes, definitely' or 'Yes, to some extent' to the question 'In the last 6 months, have you had enough support from local services or organisations to help you manage your long-term health condition(s)?'.

Trequency / Reporting Basis: 6-monthly / results from 2 GP patient surveys in the year are aggregated and reported as an annual figure

Source: GP Patient Survey

Observations from the data:

This measure is not reported in Quarter 3.

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This measure is not reported in Quarter 3.

	2015/16	Q2 2016/17	2015/16	2016/17
Numerator	958	896	3,719	
Denominator	22,830	22,830	5,900	
Value	4.2%	3.9%	63.0%	
Target	Not monitored in BCF in 2015/16	4.4%	64.0%	66.0%
Performance	-	Not achieved		

ву ССС				
Numerator	2015/16	Q2 2016/17	2015/16	2016/17
East CCG	403	329	1252	
West CCG	214	290	1018	
South CCG	165	149	767	
South West CCG	158	119	682	
Not known	18	9	0	
Total	958	896	3719	0
Denominator	2015/16	2016/17	2015/16	2016/17
East CCG			2032	
West CCG		Data not disaggregated by CCG	1621	
South CCG	Data not disaggregated by CCG		1200	
South West CCG			1047	
Not known			0	
Total	22,830	22,830	5,900	0
Value	2015/16	Q2 2016/17	2015/16	2016/17
East CCG			61.6%	
West CCG			62.8%	
South CCG	Data not disaggregated by CCG	Data not disaggregated by CCG	63.9%	
South West CCG			65.1%	
Not known			0.0%	
Total	4.2%	3.9%	63.0%	0

